SOFTCARE

Solutions You Can Trust

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Softcare is a contractor provides services and consultant to the governmental and private sectors through tenders or direct contracting.
With our main office in Damascus and two branches in Homes and Hama states we provide our services that include ERP and automation systems, Surveillance systems , Networks and computer systems , Office equipment and supplies , IT consultant , Smart store.

The company was founded in 2008 under the name **ITC** and succeeded to expant to **Softcare** in 2020. In 2020 Softcare expanded the working team and subcontructors list so we are now capable of delivering Constructing projects from AtoZ yet smart home applications. Of course we want to be an active participant in reconstruction what war destroyed.

Softcare is an ambitious team trying to overcome the war and believes that chances are a combination of excellent preparing and right timing . So, we are looking forward to expand and to be a distributor for unique products.

Our Strategy

Our systems is designed upon international standards with clear vision to ensure clients satisfaction and comply to our announced quality policy .

Enhancing our systems and solutions by providing illustrative materials and suitable training .

Delivering suitable solutions to the different business sectors relying on national experts with high practical experience, our systems and solutions applies the international standards financials and accounting .

Accomplishing our projects within a short time frame and providing our customers with Professional consultant and technical support .

Our systerms and solutions applies the international standars financials and accounting .

Providing spontaneous and instant translation between arabic and english .

SOFTCARE

Our Strategy is based on Practical and clear vision toward the future .

SOFTCARE

ERP
SYSTEMS

Softcare is founded to provide inclusive solutions through software development and latest equipment. our solutions and systems comply to the business enviroment of the middle east in general and Syria in particular .

Softcare provides Enterprise resource planning systems (ERP) and multipule business proccess management software to help organizations possessing accurate correct information in real time, make desicion , achieve their goals .

Our solutions have the trust of many organizations including Starwood international which is specialized in managing and supervising ten hotels chains such as Sheraton Hotel , Hotel le Meridien ...

SOFTCARE

We provide our inclusive solutions that comply to the customer needs by understanding his business process. then a Technical study is prepared to suggest the suitable conclusions and solutions to achieve the goals completely and perfectly far a way from the partial solutions which usually leads to a misfunction in the business process .

Since our foundation, we depend on experts possess detailed knowledge in our solutions . They work with us delevering their expertise and consultant to build solutions that are compatible with business enviroment in the middle east .

Requirements
Planning
Analysis
Development
Testing
Release

Keynet Products

Keynet is intergrated software solution includes a collection of different modules for : Administrative Affairs , financial affairs , accounting , Salaries and wages, office hours , employee incentives and all other aspects of the business proccess to fulfill the customer needs far a way from the partial solutions .
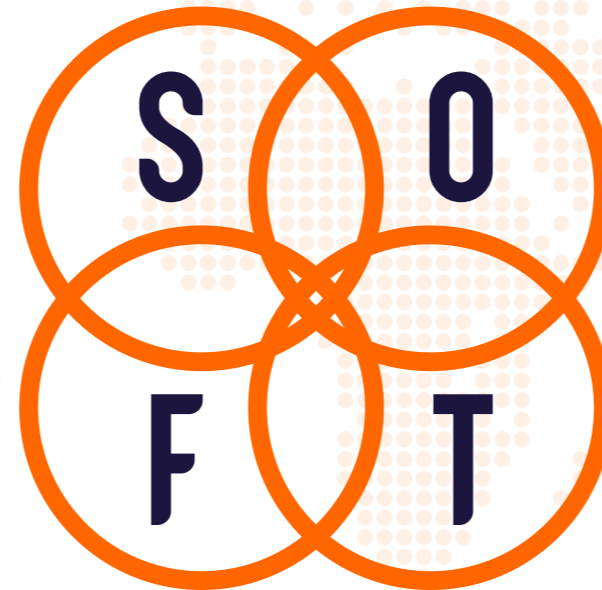
Keynet Umbrella

Some Of Our Software Solution Projects

General Authority of Obstetrics and Gynecology in Damascus

Management Software for Administrative Affairs , financial affairs , accounting , Salaries and wages, office hours , employee incentives and all other aspects of the business process .

Tartous City Council

Citizen Service Center Automation system and organization of the role system equipment .

Bar Association Of Quneitra

Power of attorney archive system for more than 120,000 legal papers able to be requested from any state throug clients and lawyers, in addition to it complementary equipments from servers and network .

UN Commission

Automation of all transportation department sections of the UN mission in Syria , Lebanon , Croatia, Cyprus, Mozambique, Rwanda, and Morocco.

S O F T

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Network
SYSTEMS

Softcare Provides Networks and IT solutions for the commercial and governmental sectors according to the international standards of telecommunication.

Our services include the various equipment , protocols systems installation, Main technology transfer and apply , WAN-LAN-VPN Networks.
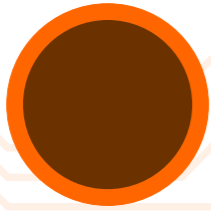
Supplementary operation equipment from UPSs , Auxiliary power generators , air conditioning and ventilation.
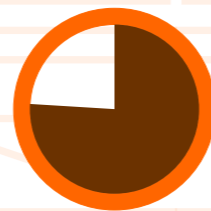
Supply and installation of Servers and Pcs including OAM in addition to the distributed Databases and Operation Systems.
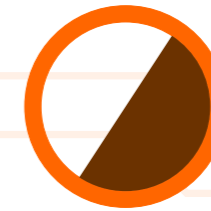
Supply and installation of Network and telecommunication equipment including OAM (operation, Administration, Maintenance).

Networks and users Monitoring systems.

Networks and databases cyber security.

Technical Support for the different Networks and computer systems to ensure its reliability.

Network Systems

KYOCERA

ASUS®
Inspiring Innovation • Persistent Perfection

dahua
TECHNOLOGY

hp

CISCO™

MMC
MultimediaConnect

salicru

NETGEAR®
Everybody's connecting.

Teletek
electronics

DELL

lenovo

Data Centers

VIOP

Data Centers

Softcare supplies the infraStructure of the data Centers . We conduct a technical survey to determine the exact requirements and needed solutions,then our teams start the installation of the components such as Cabnets,Servers,Networks and all software requirments .

VoIP and PBX (Private Branch Exchange)

Softcare provides the latest PBX and VoIP technology to delever an enhanced work enviroment and collaboration between work teams and individuals .

We provide all the supplementary accessories such as IP,digital,analogue Phones - license - collaboration applications and operating systems to connect all the business branches together, enabling customers to have their national and international calls at minimum cost.

Technical Support

01 Softcare provides the technical support services to the governmental and commercial sectors throug regular contracts.
These contrcts are regulated on studied bases comply to the customer system requirements to ensure the fulfillment of his demands.

02 We provide the required maintenance of the Networks and servers, Surveillance and security systems. in addition to providing all the supplementary equipment ,electricity installation and repairing.

03 Installation of the operating system and software, administration of the accounts, data and backups.

TECHNICAL SUPPORT

SOFTCARE

Surveillance & Alarm Systems

We provide multipule surveillance and security systems to help our clients ensuring their safety and productivity regarding different projects and daily business.The surveillance System combines fixed and PTZ cameras on a private network to enables monitoring the headquarter and branches from any where. Our systems support remote controlling and monitoring from any place (vedio&voice),alarming in place and sending voice and messeages via emails and mobile.

Recording all events on a storage,reveiwing , backup, full remote control, integrated Security system and alarm against robbery and sabotage.

بعض المشاريع المنفذة

ICRC   09

UPS Systems

Syrian Scientific Society for Informatics   10

Installing network and providing ERP systems

And many projects and contracts regarding the banking and commercial sectors. In addition to hotels and restaurants.

General Company for Homs Refinery   05

Installing network and Pcs and OAM contract

ALBaath University   06

Installing network and Pcs and OAM contract

Al-Wadi International Private University   07

Surveillance & Alarm Systems

Al-Wadi International Private University   08

Optical transmission connection to the internet

Syrian General Organization for Insurance   01

UPS Systems

General Authority of Obstetrics   02

Installing network and providing ERP systems

Agricultural Cooperative Bank   03

Installing network, copy and fax machines

Homs City Council   04

Network and Pcs for citizen service center

Consulting and Training services

01 We provide technical consulting to different organizations regarding system analysis and Software development envirnoment through experts with high practical experience to support their business proccess.

02 We conduct specialized and advanced training in systems managemt procedures to raise the qualifications and efficiency of the trained stuff and avoid the problems which other went through. The training is conducted with clear vision depends on studing the business reality and the potentials of the stuff. thus, the aspects and capabilities they need to enhance.

Work Environment

" Since Foundation we depend on our expert teams in systems developement and software solutions, seeking to provide the requirements of the middle east business environment.

" We always ensure to have a work environment based on targets and clear vision, collaborating and communicating , innovation and personal developement in order to create a leadership and creative personalities leads to the success and team spirit.

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SC softCARE

we look forward to reach the highest level of professionalism in providing services, maintaining and evolving the friendship with our client and to ensure the best after selling services .

Our pride is built on highly qualified employees and maintained by engaging the latest co-traing from our suppliers .

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